

OURHOME, a leading general food company that shapes Korean food culture.

OURHOME CI symbolizes a happy home filled with delightful dishes, with the five strokes representing the five senses stimulated by our delicious cuisine. Each of the five colors symbolizes OURHOME's commitment in taking care of customer's health through food made with love and effort.

Red stands for love, yellow sincerity, orange taste, green health and purple for trust.

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### The path of 'Taste' for 30 Years

The history of food service in Korea has developed with OURHOME.

Since our food supply business in 1984, OURHOME has been a leader in the industry as a global cooking and food company from FS business to hospitality and food businesses. Based on our experiences and know-how for over the past 30 years, we will develop as a representative global food company in Korea with our customers.

#### Establishing the foundation 1984 ~ 1999 Spread the wings 2000 ~ 2009

#### I Birth of Korean Food Service Business

1984	þ	Started food materials supplying business
1987	þ	Started food service business
		Opened employees restaurant in the LG Twin Towers
		Opened food materials cutting center
1991	þ	Supplied food materials to World Jamboree
	ı	Entered into a technical partnership with Green House, a food service
		company in Japan
1993	þ	Selected as the official catering provider for the Daejeon Expo
1994	þ	Computerized menu card and introduced prepaid voucher system for
		the first time in the domestic food service industry
1995	þ	Opened the Culinary academy
1997	þ	Acquired ISO 9002 in food service
		Launched 'OURHOME' a specialized food service brand
		HACCP certified hygiene evaluation system for the first time in the
		domestic food service industry
1998	þ	Developed Wellness Guide program

1999 Opened OURHOME Dining and AMORIS at GS tower

#### I Achieved 1 trillion won in sales for the first time in industry

2000	þ	Separate into OURHOME Co., (prev. LG Distribution Food Service Division)
		HACCP designation of LG Display Gumi 2-branch for the first time in the
		food service industry
		Opened hospital food service management system
		Opened R& D Center
2001	þ	Opened OURHOME culinary academy(OCA)
2002	þ	Launched food material brand Haengbokhan Matnam,
2003	þ	Acquired ISO 9001 / ISO 14001 integrated certification for food service
		Won the Best Company Award in Food Service (Minister of Health and Welfare)
2004	þ	Opened Seoul Finance Center (SFC) OURHOME Dining
2005	þ	Food Analytical Inspection Lab, recognized for the first time as KOLAS
		international certified testing agency
		Signed Cooperation Agreement with Korea Food Research Institute
		Opened AMORIS in Gangnam Meritz Tower
2006	þ	Entered into Food manufacturing business
		Analysis Bureau, KOLAS Additional Certification
2007	þ	Launched general food brand 'SONSOO'
2008	þ	Opened 'Ji Soo Won', core human resources development center in Jumunjin
		Opened 'sonsoomall', the online shopping mall carrying SONSOO products
2009	þ	Acquired credit rating A2 + from Korean Ratings Corporation Co.,
		Awarded the Industrial award of Korea Logistics Grand Prize

Opened AMORIS in Yeongdeungpo Times Square

Achieved 1 trillion won in sales

Acquired ISO 9001 / ISO14001 re-certification for Food Service sector

#### Fly vigorously 2010 ~

#### I Business enhancement through new market exploration

2010 Designated as the industry's first Institute for investigating Norovirus Opened Fine dining 'Kisara' opened Opened 'BURGER HUNTER', a homemade burger restaurant Established Namkyung OurHome Corporation Acquired credit rating A1 from Korean Ratings Corporation Co., Food hygiene examination agency (food, Norovirus) recognition 'SONSOO', received The Chosunilbo quality satisfaction Grand Prize.

Opened 'FOOD EMPIRE', a premium food court brand

Achieved Livestock testing laboratory recognition Selected as Good management company for food materials Honored by commendation from Ministry of Agriculture, Food and Rural Affairs Established Qingdao OurHome Trade Corporation

2013 Honored by Excellent KOLAS testing agency commendation of the Minister of Trade, Industry and Energy Certified by the National Management Network (NLS) for food and nutrients Rice pasta awarded in rice Excellent Product by Ministry of Agriculture, Food and Rural Affairs

Established Beijing OurHome Corporation Opened OURHOME Total Food Solution (TFS) site

Selected as an official sponsor of Gwangju Summer Universiade Opened 'FOOD EMPIRE' branch in Incheon International Airport food court Awarded food service category for Maeil Economic Daily 2015 Consumer Selection Star Brand

Opened Dongseoul Logistics Center, which was Introduced the industry's first automatic classification system

> Yongin 2 Logistics Center, Livestock Products Safety Management Integrated Certification

Designated as an excellent management facility of GAP agricultural products processing center

Awarded food service category for the 2016 Consumer Choice Star brand

Awarded 2016 Family-friendly certification and work / family compatibility Prime Minister's Award

Launched OURHOME Jirisansoo

Opened Jeju Logistics Center

Established Vietnam Haiphong corporation

Opened core human resources development center 'Ji Soo Won' in Yongin Awarded Korea Logistics Grand Prize

Awarded the Incheon Airport FOOD EMPIRE 2017 FAB Food Court

Excellence Prize of the Year

Opened 'OURHOME FOODIEUM', 'KOREAN FOOD STREET', 'BYEOLMI BUN-SIK 'branch in Incheon International Airport 2nd Passenger Terminal Food Hall Acquired HACOR Inc (Inflight Catering company)

Incheon Airport OURHOME FOODIEUM is awarded with 2019 FAB This year's Food Hall Asia-Pacific Best Award

> Received the 1st prize in the Kimchi category at the 'Consumer Brand of the Year 2019' in the home convenience food category

Established U.S. OURHOME Catering corporation

Certified as an excellent human resource development agency by the Ministry of Employment and Labor

Best Cold Chain Awards Grand Prize

Introduced the industry's first automatic food distribution facility

Received the 'Korea Institute of Industrial Technology Award' from the government for new technology in future packaging

Introduced the industry's first concession operation system (COMS)

Certified as an excellent reading management workplace for 3 consecutive years

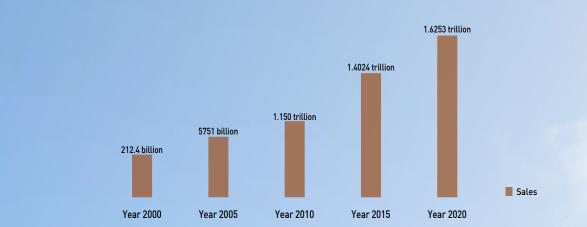
Certified as Restaurant "Excellent in Sanitation" Operating in Incheon Airport Launched B2C Exclusive Patient Food Launched "Food Empire" in Severance Hospital Yongin Entered into Food Service Exclusive for Residential Complexes Adopted "Auto Fire Prevention System" in Meal Service Facilities Nationwide Selected "Company Providing Best Service" by Korea Service Management Association Awarded "World-Star Packaging Award" by the WPO Opened "Ourhome Foodium" in Jeju International Airport

Established Magok Food Research Center









Compound Annual Growth Rate(CAGR: 10.71%)

### Gourmet Platform Business

OURHOME offers a leading advance in food culture. OURHOME consists of premium dining restaurants, trendy casual restaurants, concession and high-class wedding and also convention business.

### Meal-Care Business

Our food services are responsible for 1 million tables per day in approximately 900 business places in Korea based on know-how and a systematic system for over 30 years.

### Home Meal Replacement Business

Starting with the industry's first refrigerated home-made dish, the best taste with the know-how of 127 chefs is offered through 200 HMR (Home Meal Replacement) products.

### **Total Food Solution Business**

As a market leader in the food material business, we provide total food solutions to our partners with differentiated competitiveness from reasonable priced food materials to customized professional consulting and various educational services.

### Global Meal-Care Business

In 2010, we entered the Chinese group catering market first in the domestic industry, opening the door for global pioneering, and expanding our business to the hotel business after an additional entry into Vietnam, acquiring an in-flight meal service company in the United States, and entering the cafeteria market in the world.



TOURHOMA





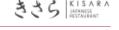




# The essence of cooking, the peak of devotion

The premium dining service of OURHOME will treat you like a VVIP. Be prepared to get impressed by the special cuisine that captures the flavors and colors of four seasons, created through the chef's philosophy, skills and heart. You can experience "the essence of cooking" affectively expressing the best tastes of the world and "the peak of devotion" that will heighten your formal occasions.

#### Gourmet Fine Dining 'Kisara'



'Kisara' is a fine dining that showcases the 'changes' and 'harmony' of the four seasons in a delicate gournet with healthy seasonal ingredients carefully selected by the main chef every day. You can enjoy dishes that combine the colorful colors, aromas, and tastes created by the peak of the four seasons through plating that you can taste twice with your eyes and mouth.

In a space that resembles nature and has a friendly and relaxed atmosphere, we present an experience of completing precious moments with gourmet food that contains a superb flavor in the four seasons.

#### Chinese Fine Dining 'XINGKAI'



XINGKAI, meaning 'the road of the stars," provides the cuisine of four prominent regional Chinese dishes in an amazing environment of luxurious and magnificent interior made with the delicacies of Shanghai's fine restaurants in the 1930s. This premium restaurant is the perfect location for small meetings such as business and formal family gatherings.





XINGKAI





# **Food Hall**

### **Optimized premium food** and beverage service by site

OurHome operates premium food and beverage facilities optimized for each site, such as shopping malls, hospitals, and airports. In particular, 'Food Empire' is a premium food hall brand that introduces food from professional chefs in one place based on OurHome's food know-how, leading the domestic food hall market.







#### **■** Food Empire Corner Introduction

'Bulgogi Myeongga', a Korean-style dish that serves a precious guest



Bulgogi dish made with unique regional recipes and dignitary table setting

#### 'Cheonjin-dong Sundubu', the essence of uncurdled bean curd stew



An old alley in Chongiin-dong, Seoul in the 80s, a uncurdled bean curd stew specialized brand wholly containing the taste and kindly feeling of the time

#### 'Sonsumyeonok,' the quintessence of hand-picked royal court cold noodle dish



Cold noodle dish made with chewy noodles and cool Dongchimi meat broth extracted directly from the store Professional brand

#### Healthy & Wealthy food 'Bujabab'



A stylish iron plate bibimbap dish that reinterprets bibimbap in a modern way according to taste.

Healthy & Wealthy food brand with a choice of main ingredients

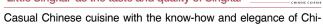
#### 'Yakki Star ", an iron plate dish with five senses satisfaction



entiated taste, and pleasant and fast service Teppanyakki specialty brand to order

Satisfying the customer's senses through fresh ingredients, differ-

#### 'Little Singkai' as the taste and quality of Singkai XINGKAI



nese Fine Dining 'Singkai'

#### Southern Vietnamese style authentic rice noodles 'PHO' PHO



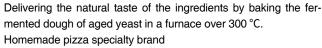
A brand specializing in authentic rice noodles in Saigon, Vietnam that utilizes local flavors with beef brisket broth and 7 colorful spices that are simmered directly every day.

#### Our special delicacy noodle 'Ondam Guksu' with regional characteristics



'Our special delicacy noodle' that contains the warmth that soothes even the heart by using local specialties created by our land, sea, and stories of life.

#### Homemade pizza 'Seven Point Pizza'



#### Korean Soul Food 'Chicken-beer Hunter'



15

A brand specializing in chicken beer, where you can taste the fantastic compatibility between Korean's eternal soul food, chicken and beer



# Food Hall in Airport



# Flavors that have captured people from all around the world

'Food Empire' in the Incheon International Airport is an complete integration of OURHOME's expertise in food services including fine and casual dining. Located at the Airport Terminal 1 and Departure Wing of the Incheon Airport, it is a global restaurant with a total of 18 brands where you can enjoy the best tastes of both East and West, with ranges from Korean food, Chinese food, Western food to Halal cuisine. Not only a wide variety of Korean food brands such as SONSOOHEON, SONSOO BANSANG, Babidabida and Banjoo, OURHOME is the first in all major companies and first to Incheon airport, to create restaurants NIMAT that have been certified by HALAL. Furthermore, unique and high quality food brands such as INCHEON BYEOLMI and CHIMAEK HUNTER are introduced. Through these endeavours, OURHOME is heightening the quality and spreading true K-Food to everyone from all around the world. Recognized for our excellent competence, in 2017. Food Empire was awarded the Excellent Food Hall of the Year Award at the prestigious FAB (Airport Food & Beverage Award) awards ceremony.





#### Location: Passenger Terminal 1, Concourse

FOOD EMPIRE at Incheon International Airport is a silk road of the best gourmet foods across the international peninsular. Represented by 18 specially selected brands, enjoyable cuisines include Korean, Chinese, Western and Halal food corners.

Inspired by the cultural exchange of East and West cultures on the silk road, FOOD EMPIRE introduces K-food to the people all around the road. It includes unique brands specific to Incheon International Airport of not only culturally inspired Korean food brands of numerous concepts such as 'CHIMAEK HUNTER' but also other cultures such as HALAL-certified









#### **■** Location: Passenger Terminal 2 Traffic Center

'KOREAN FOOD STREET (MIDAMGIL),' is a Korean Select Dining location that offers true Korean tastes and stories. Inspired by the historically symbolic streets of Korea, you will find yourself walking along the lively markets ingenuine to that of Korea. Restaurants inlcude 'Hanok House', 'Family Hall', 'Oden Restaurant' and 'Soonheega green-bean pancake Bindaetteok'.





#### restaurant 'NIMAT'.

#### Location: Passenger Terminal 2 (duty free area)

OURHOME FOODIEUM is an ensemble of traditional and modernity, Korean and other cultures defined by taste and fanciness of the whole globe. Here, people from all over the world can share the values of 'Taste', 'Style', 'Affection', 'Rest' and 'Pleasure'. OURHOME FOODIEUM offers the experience of Korean culture through the finest tastes. Restaurant 'Korea Garden' Korean traditional cuisines, whilst 'Urban Square' offers experience of a more modern and trendy Korea.









### 別味분식

#### **■** Location: Passenger Terminal 2 Traffic Center

A place where you can find the genuinely Korean affection of enthusiasm to share that of one's own through the taste of Korean market food. The core values of snack bar 'BYEOLMI' is the affection and enthusiasm to share that of one's own genuine to the most ordinary Korean people. This restaurant is a modern reinterpretation of the landscape and food in the memories of Korea's first traditional market, Gwangjang Market. Offering the daily delicacies loved by Korean people, such as Kimbab, Ramen, Tteokbokki this stop will give you the experience of busy and bubbly atmosphere of the streets of Korean markets.





# **Casual** Dining

### A trendy space for the modern people

The casual dining of OURHOME offers a trendy space that matches your modern lifestyle It is a new and charming space that perfectly fits the modern lifestyle. From casual Korean food to Japanese Tonkatsu, premium homemade burgers and relaxing cafés, you can casually enjoy delicious dishes at reasonable prices. Meet casual dining of OURHOME with a trendy feeling in the heart of the city.

'Uptown Cafe', a relaxing space meeting in the city

Café & Bakery with the meaning of secluded and relaxing in Uptown with coffee blended with the finest Arabica beans, fresh fruit juice and daily baked bread

A Korean-style food fast casual 'Bap is the answer'

Warmer, easier, healthier, one-ball & grab-it that fills the daily lives of busy modern people with seasonal ingredients and fermentation recipes

'Burger Hunter', a premium homemade burger shop BURGER WHUNTER Premium homemade burger harmonized with expertly cooked pâtissier's carefully baked 100% pure beef patty, special sauce and fresh vegetables in secret recipe

Pork cutlet with Korean Newtro 'Namsan King Pork Cutlet' 7080 Korean youth and today's youth enjoy together memories of Korean food, Korean newtro pork cutlet specialty brand

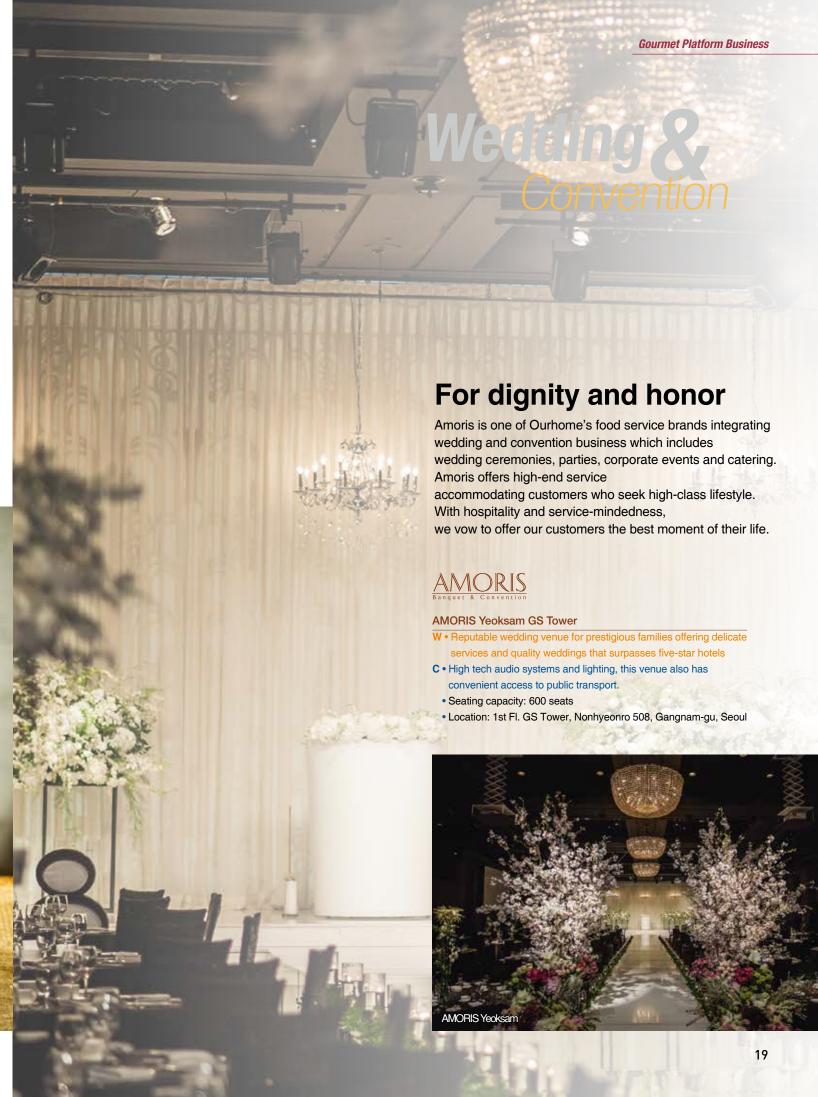
International Casual Dining & Pub 'Twin Palace' TWIN PALACE

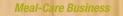
An international casual dining & pup restaurant where you can enjoy world cuisines presenting oriental and western flavor and taste in a space with a luxurious and comfortable atmosphere and a refined interior.

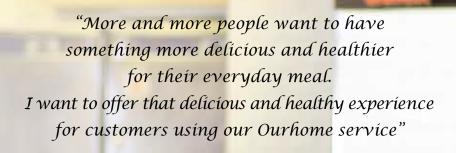
'Sonsooheon', Korean Meal Made with Masters' Recipes

Authentic Korean Dishes Made with Korea's Seasonal Ingredients and Masters' Recipes Imbued with Stories









- Ourhome dietitian Yoon-sun Lee

# For Those Who Need Decent Meal to provide strength for the day.

Since 1984, Ourhome has set the standard for meals for Koreans based on its business experiences and expertise. We provide healthy food every day and offer comprehensive food and beverages services accommodating customer needs.

We have carefully selected some 15,000 menus striking balance between taste and nutrition and meticulously manage processes ranging from ingredients entry to food distribution to ensure safety of your meals.

We are always here with our customers and their day-to-day lives.





### The best in Korea, The standard for food services.

We are creating model standards for Korean food and beverage service through coherent and professional system.

We offer services for cafeterias, cafes, convenient stores, golf clubs, resorts and more to accommodate different needs.

We provide value of delicious daily food and the happiness it brings to our customers.





#### Healthy Meals All Year Round

Ourhome offers healthy food full of care and tasty ingredients based on our years of know-how and experiences.

#### Medicinal Meals

Ourhome offers healthy and balanced meals made with a belief that medicines and meals have the same roots and purpose.

#### N THE BOX

It is a Meal-Care take-out brand offering a decent and nutritious meal made of fresh ingredients every day.

#### Cafes & CVS

Ourhome provides the utmost customer convenience by offering coffees and diverse beverages along with bakeries at reasonable prices at the café and running the CVS alongside with various items of needs.

#### **Golf Clubs & Resorts**

Master chefs and professionals with Ourhome dining know-hows offer diverse menus ranging from simple snack to enjoy in the field and meals to formal dinner and course meals.

#### **OURHOME Mobile Application**

Ourhome offers a variety of services from menu search, electronic wallet to interaction with customers.

# **Leading No.1**











### Meal-Care, Trusty and Tasty Meal that has been just cooked

Ourhome Meal-Care brand demonstrate our goal and will to lead healthy food culture and provide better values to our customers.

Healthy

we cook fresh seasonal ingredients in a nutritiously-balanced cooking method to offer healthy meal

Trusty

we provide some one million people a day working in various workplaces with trusty food made with care

Tasty

we offer delicious joy with utmost taste created by highly-experienced professional chefs



#### 15,000 Dishes

We welcome customers with new dishes every day.

With more than 15,000 dishes and menu development by our professional menu R&D team, we always create new customized meals.

#### **Customer Satisfaction**

We work to satisfy our customers 100%.

We always listen to our customers through various channels such as online forums, official website, mobile application and research experts.

#### **Best Cook Competition**

Cooked by the best experts

We offer the best tastes to our customers with over 30 years of know-how, through continuous cooking training and cooking competitions.

#### No. 1 in Safety

Hygienic safety is the pillar of OURHOME.

Through systematic hygiene management, continuous inspection based on HACCP principles, we create safe food that can be trusted.

#### Cold Chain System

The best food material to the table safely!

The purchase of high quality food materials is basic; the delivery of food materials from production areas to your dining table is made possible through the advanced Cold Chain System and real-time GPS control system.

#### + 0

We provide our customers with various values.

We offer a variety of values that have never been experienced before, such as menus from famous restaurants that appeared on TV as well as menus for health and menus protecting the environment.

















BEST

"If I go to work early in the morning and leave late in the evening, I don't have the power to cook. The more I am single, the more I have to take care of myself, but I can't eat any food...

So I only take OURHOME.

Because I can comfortably and deliciously fill my health."

- Hye Jin Bong, company employee -





# Delicious daily life made easy

When the table is happy, life is happy.

Meet <OURHOME>, which is made by carefully considering the freshness of ingredients and constantly researching taste and nutrition.

A simple yet delicious meal will make your busy life healthier and more relaxed.

OURHOME offers a wide range of products, from convenient home meals to fresh cooking ingredients and health functional foods to suit the various lifestyles of customers.





# No.1 of well-being home convenience food

Food culture is the most sensitive to lifestyle changes.

With a trend that values busy daily life and leisure, the convenience food market is growing year after year.

OURHOME has been offering 200 different convenience food product groups since 2007 with the desire to satisfy customers' daily life in a delicious and healthy way. We are constantly growing by building customer trust with products made through continuous research on taste and nutrition, carefully considering the freshness of ingredients. We are trying to convey our pride as a global general food company that has walked the single path of food alone for a long time through home convenience food products that boast the best taste and quality.





#### Features of OURHOME HMR

#### **Health-oriented**

Made with ingredients that are good for the body and healthy recipes, not only taste but also nutritional balance.

#### Safety and Trust

We apply OURHOME management standards that are more stringent than legal standards to produce safer and more reliable products.

#### Variety and Speed

A variety of menus that have been researched and developed through solid infrastructure are quickly commercialized to create a new food culture in Korea.

### Advertisement in TV CF

OURHOME's HMR brand has already become a familiar dish for many people. In 2008, we showed TV CF <127 Cooking Expert>, a copy of "Cuisine that know cuisine well," and conveyed the company's strengths of know-how and diligence to consumers. In 2011, the concept of 'Let's rest our mom' was very popular with the concept that it is a product that can be easily and easily cooked by both housewives and young people. After starring famous top-star Song Seung-heon, Yun Sang-hyun, and Song Jung-Gi, we have star marketing Kim Jun-hyun, Shiny Minho and actor Jin-Gu as models.



















### From a single-item product to special seasonal menu

#### Soups, stews and hot pots

We made it possible to reproduce the taste of soups, stews and hotpots that you made at home, and enjoy it easily. In order to produce excellent quality and reliable quality products, we use only our own raw materials and exquisitely prepared ingredients. We have put the standard of OURHOME which is health oriented, and we have avoided the use of unnecessary additives and kept fresh taste.

#### Kimchi

OURHOME's representative kimchi brand INAM (III) Kimchi is a cool and clean kimchi that Koreans love most. Enjoy more delicious and special kimchi you eat every day with INAM kimchi. You can find a variety of special kimchi that are not available on the market, such as pogi, chongak and yeolmu kimchi to galchi kimchi and galchi kkakdugi.

#### Meat processing

OURHOME meat processing products are studied on the basis of freshness, and contain taste and convenience. It consists of a variety of ham, sausage, chicken breast, seasoned meat, barbecue, and sliced meat, so you can enjoy it anytime, anywhere.

#### **Boiled rice**

'ONTHEGO' is a frozen lunch box brand that contains the hope that one meal in a busy daily life will be delicious and filled with joy. By making the recipe suggested by the chef with OURHOME's own know-how, you can easily enjoy a meal with the flavor of the dish and the freshness of the ingredients just cooked in a microwave.

We offer a variety of functional noodle products with taste and health in mind, from cold noodles and udong noodles enjoyed as seasonal delicacies to gluten-free and low-calorie beauty noodles.

















研刊 建煤机料















"You have to be yourself to give people faith.

I believe in the quality of OURHOME

So I urge to my customers in confidence.

Don't you think it's a real partner

that is essential for the success of your customers

because you can get up-to-date

information and consulting?"

- Dong Hyeon Kim, OURHOME Ingredient Distribution Sales Team -

# Competitiveness of OURHOME is Customer's competitiveness!

Competitiveness of OURHOME is our customer's competitiveness!

Meeting a strong and wise partner is an essential element of success.

From the nationwide sales network that connects to the customer the fastest, to the trust that we have built in direct domestic and overseas food production and food material manufacturing system, to supply customized products optimized for customer's demand, sanitary inspection service,

We will create a strong competitive edge for your success.





# **Total**Food Solution



OURHOME as a market leader in the food resource industry, providing our customers a Total Food Solution based on the highest quality and reasonable prices of food resources, professional consulting, education services and industry-leading infrastructure.

### Food material information is provided with specialized services tailored to customers such as basic, operational information/know-how, etc.

< Food material market condition >



< Recommended menu by business status >



< Restaurant event information >



< Monthly educational materials >



< Posts on various topics >



< Restaurant management intellectual Q&A >







#### **OURHOME TFS**

Ourhome Total Food System (Ourhome TFS) is a comprehensive portal site for food ingredients in Korea with a diverse information exchange and community channel through food materials. From our know-how in food service and restaurant management to customized consulting services, you can experience Ourhome's specialized high quality service.

https://www.ourhometfs.co.kr

#### Food resource competitiveness



#### **Purchasing Competitiveness**

Based on purchasing power of 1 trillion won, we purchase and supply various high-quality products at a stable price, and provide top-class brand products such as Campbell and Olitalia at affordable prices through domestic direct sales and global outsourcing.



#### Food manufacturing infrastructure

Ten manufacturing plants throughout the country have been designing the entire production line from the construction stage to the HACCP standards to build a hygienic system. In addition, Korea's top 130 food researchers have been developing food resource, taste and health solutions to provide customized convenience food resources for each customer.tomer.



#### **Distribution Competitiveness**

With a total of 13 distribution centers with a complete cold chain system in the industry, we are supplying our products fresh and quick in less than one hour to 7,500 customers nationwide. In addition, we are realizing zero product wrong delivery through RPS inspection for the first time in the industry.



#### Hygiene safety management system

We manage our food safety and quality environment management system in compliance with strict global standards. And You can rest assured that all ingredients delivered from Ourhome are managed on an ongoing basis through random sample inspections and field visits.



#### **Customer Serving Service**

We operate a variety of quality compensation systems including prompt and accurate claims processing, refunds, and re-shipment. 1: 1 customized response is provided by assigning a dedicated CS staff in each business area to provide the best service to customers.



#### Food resource ordering system

We operate an Internet-based ordering system called TOS (Total Order System) and also the mobile TOS that computerizes all the processes from ordering to food resources warehousing. This system can streamline the work of our customers and quickly providing various specialized information.

#### Order conveniently via web or mobile

Shorten ordering time and convenient use! Operate food material ordering program that can be ordered anytime, anywhere





#### Total Order System





Food material ordering process

## Quick and comfortable!

From the customer's point of view!



If you order before leaving office, the product will arrive the next day before going to work

Here, one moment!

You can choose the time you want to receive!

#### OURHOME OHFOD (OURHOME Customized Consulting)

OURHOME consulting services help customers succeed by working together to strategically respond to customer behavior, cost savings and business model changes.



#### operating consulting

- Systematic menu management
- Effective staffing Providing know-how

#### Hygiene Consulting

 Raw materials, manufactured goods, food / dining General hygiene management

#### Food Analysis Consulting

 Internationally accredited professional researchers Using System

#### Customized manufacturing Consulting

 Providing differentiated customized products reflecting operational convenience and efficiency

### Distribution operations Consulting

 Provide the best customized logistics solution with the industry's best infrastructure and scientific system

#### Education program

Providing solutions to customers with customized training optimized for customer needs with know-how accumulated as the number one company in the industry

Menu / cooking training, hygiene safety training, service training, nutrition education, etc.

#### Food ingredient brand



#### Hangbokhan matnam

In order to equip the customer with the quality that can be happy and the reasonable price OURHOME From this material, carefully selected food ingredients brand.

- · Optimal processing and distribution compliance using excellent raw materials
- Minimize food additives with top priority for hygiene safety
- Frozen foodstuffs maintain flavor and nutrition by rapid freezing method
- Instant cooked foods provide convenient convenience without further cooking
- Adide by HACCP quality management standard



#### Hangbokhan matnam Careplus

To eliminate the chemical additives and strengthen the nutrients needed for healthy eating, it is designed to optimize the premium brand designed for the general public and hospitals, daycare center and nursing homes interested in health.

- Premium needs customized products such as daycare center, nursing homes
   and hospitals.
- Products focused on reducing chemical additives and harmful substances and strengthening nutrients
- Health-oriented products that minimizing sodium and sugar
- Agricultural, livestock and marine products are selected for the best products that pursue eco-friendly raw materials

## ourkids

#### Our Kids

A brand specializing in food materials of daycare center providing high-quality ingredients conveniently and safely in consideration of the health of infants and toddlers in the growing season.

- Livestock products that are humanely raised and ethically provided according to high standards of animal welfare
- The taste of nature as it is! Pesticide-free, organic, eco-friendly agricultural products
- Organic acid-certified seafood that is thoroughly managed with a seafood traceability system from fishing to sales
- Raw materials that have undergone a thorough certification process by the Food and Drug Administration such as HACCP child preference food quality certification
- Customized packaging for daycare centers in small-amount and multi-packs for hygiene and ease of use

<sup>\*</sup> Some products may take 2-3 days to deliver due to product characteristics.





# Global OURHOME POLAND

# The stage of OURHOME is the world.

Since its first entry as Korea's domestic player into China's food service market in 2010, Ourhome now runs food service facilities in some 10 different Chinese cities including Beijing, Nanjing, Guangzhou and Yantai, and has take the first step as a global player toward China's domestic market. Also since its first launch in Vietnam, Ourhome operates food services facilities in eight different Vietnamese cities such as Hanoi, Bac Ninh, Hai Phong and Vung Tau and has expanded its business area further into accommodations. In 2018, Ourhome acquired HACOR, a U.S. inflight meal provider and started inflight meals service. In 2020, Ourhome launched its first cafeteria in LA, U.S. In 2021, it was the first in the domestic industry to win the right to operate a public institutions in the U.S.(USPS) cafeteria. It is also raising the status of the Korean food business by selling OURHOME's products through food sales activities in the U.S. market.



#### First Korean Company Launching FS Business in China

In 2010, it entered the Chinese food service market for the first time in the domestic industry. Currently, there are about 40 catering businesses in Beijing, Namkyung, Gwangju, Tianjin, and Yeontae.

#### 'Post China' Vietnam Business in Full Swing

Since establishing in 2017 its first local legal entity branch in Hai Phong, the third largest city in Vietnam, Ourhome began its food service business in earnest in the country. Rigorous localization, highly efficient sanitation system and quality customer service has captured the mind of Vietnamese customers in some 30 different stores in Vietnam.



Ourhome now expands its business area to hotel business, the first as a Korean domestic food service company. In March 2018, we signed the hotel operation partnership contract with HTM, a major company headquartered in northern Vietnam and has consigned management of a business hotel in Hai Phong since 2021.





#### Diversification of business in the U.S.

In May 2018, OURHOME merged HACOR Inc(Inflight Catering company) and entered the US Inflight Catering business. As a result, OURHOME has earned the opportunity to leap forward as a global corporation by strengthening our US business. Furthermore, in 2020, we are operating Cafeteria in the US and selling OURHOME products.

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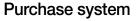


# The Best System,<br/>The Beginning of Trust

the electronic bidding with more than 400 vendors, the best purchasing competitiveness in the industry, which is made up of long know-how and direct transaction with 30 dealers in the world and 50 dealers in Korea. Based on 14 logistics centers, which are the largest in the domestic industry, 600 logistics vehicles deliver freshness to over 7,500 clients. We operate exclusive transport vehicle for real-time management, strictly observe the inspection time, and fully maintain the cold chain at 5 °C for refrigeration temperature and 20 °C for freezing temperatre.

We offer the highest quality ingredients at reasonable price through

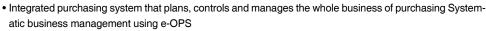
We do not put off a moment of tension until the moment our customer receives it, It is the reason why everyone trusts OURHOME.



We purchase more than \$ 600 million a year of foodstuffs based on global sourcing from the global food market, procurement of direct transaction with producer nationwide inte-

gration, and yearly buying contract. In addition, we are maximizing customer value by securing transparency.

- \* Expert bender e-bidding > Electronic bidding with 400 different vendors
- \* Direct transaction with producer ▶ Direct transaction with producer with 50 different places in domestic
- \* Global sourcing > Purchase network with 30 different countries all over the world



- Settle global sourcing to purchase directly from more than 30 countries around the world, along with purchasing / contract purchasing / storage purchasing / bidding (utilizing e-TRADE professional system)
- · Obtaining fresh and low-priced products by monitoring market / overseas / origin / customers directly
- Transparent purchasing that can be done by anyone using supply portal (SP)
- \* Purchase with the most demanding criteria for each purchasing category
- Grains: Supply of rice from Nonghyup polished within 7 days
- Kimchi: Using domestic Chinese cabbage, Our HACCP Kimchi factory
- Agricultural : Gyeonggi-do G-mark products (Direct transaction, purchase from professional vendors)
- Livestock: Purchase only from HACCP companies (certificate of slaughter inspection domestic pork / chicken meat)
- Fisheries : The first HACCP factory in the industry (securing high-quality products through global sourcing)
- Communal: Supply of HACCP-certified companies' products (stockpiling of industrial products, warehouse operation, hangbokhan matnam / direct manufacturing of OURHOME products)

#### Logistic system

OURHOME provides the best logistics service to customers by operating the entire supply chain from warehouse to delivery centered on a logistics center

that can be shipped within one hour anywhere in the country, using the Cold Chain System. In addition, for hygienic and quality control of various foodstuffs, we keep the product temperature constant and deliver optimal taste and freshness.

- Operate exclusive transport vehicle to thoroughly inspect face-to-face inspection times
- Completely built cold chain such as double Heat-insulating door, central control system etc,.
- Industry's first barcode scan of all product PDA inspection: real-time confirmation of the opieking history to make zero percent of unpaid/mistaken payment The average loss rate for the past one year is 0.001%
- 3,000 tons and 10,000 pallets of products and stocks
- Experts who have experience managing inventory of imported goods
- Inventory record tracking System: It manages the IDs from the stocking stage, transfer the finished products with the IDs to the distribution center, maps the production attachment IDs and shipment IDs to the PDAs
- Winner of [2007 Gyeonggi-Incheon KFDA Award] Grand Prize in the industry, the first in the [Industry Packaging] award in 2009, and [logistics industrial medal] in 2017
- Controlling the vehicle system: immediate action in case of issues such as location information, temperature management during operation
- Provides real-time hygiene information that applies HACCP to the nation's business sites and customers

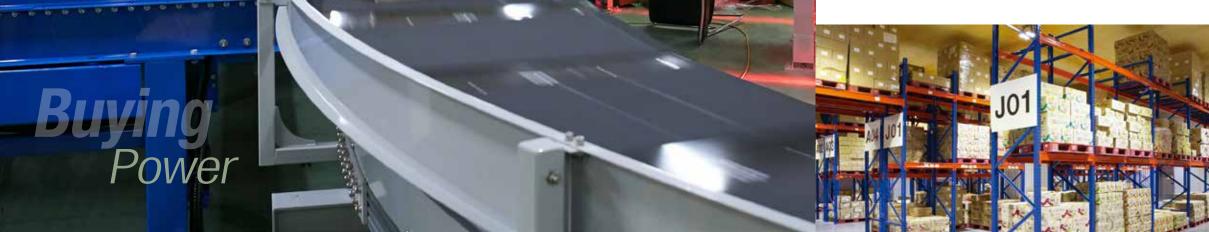




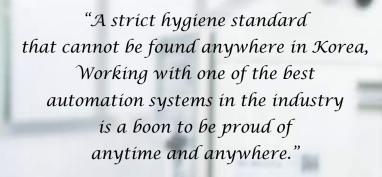




Industrial Service Medal at Korea Logistics Award







- Geoun Young Park, OURHOME head of the Tofu part -

# For the Customer OURHOME's Production system

**그**아위홈

All of the benefits of a reliable and systematic system are returned to the customer.

By processing and supplying various food materials for cooking purposes,

Cost is reduced and maximize the efficiency of business.

We manage the whole food ingredients area through the HACCP

(Food Hazardous Substance Quality Control) system,

and we can always trust our own hygiene safety system,

which is stronger than domestic hygiene regulations.

We are confident that we are the best in safety and hygiene in Korea with the latest processing equipment such as cutting machine, scrubber, vacuum packingmachine, metal detector and the latest cold storage and frozen storage system.





# Continuous facility investment Producing the best quality product

We produce the highest quality products with continuous facility investment. From the construction stage of the factory, all production lines are designed based on HACCP regulation, and a hygienic and systematic production system is being built.

Recognized for its endless efforts, it has acquired the first international quality (ISO 9001) and recognized with ISO14001 in the industry, and selected as the No. 1 company for the designated pilot project which has been promoted by the National Agricultural Products Quality Management Department under the Ministry for Food, Agriculture, Forestry and Fisheries. We will produce only the highest quality products, the cleanest, and the safest food.

■ Hygienic production through automation of production process Yongin 1 plant, Yongin 2 plant, Eumseong plant, Jecheon plant, Gumi plant, Gyeryong plant, Yangsan plant, Ansan plant, and Cheongdo plant, we produce a variety of products that customers want from automated manufacturing lines of 9 factories.

#### Ready to eat food line

As the first CK (Central Kitchen) factory in Korea, we are realizing 'takeout premium commercialization' so that you can enjoy fine dining at home at home.

#### Processed ham line

We select only pure pork which matured at low temperature to produce no added L-glutamic acid sodium, a flavor enhancer.

#### Noddle line

We produce our products under the hand-punching method in complex system and aging system patented by Japan. More than 40 Q.A process personnel and chemical testing experts are responsible for quality and hygiene through sensory testing, residual pesticide testing, microbiological tests and physicochemical tests etc.,

#### Tofu line

We produce the delicate flavor and clean products by the traditional cauldron method that automates the whole production process such as the increase, coagulation, cutting and packing.

#### oread line

We produce 2,000 large-sized breads and 4,000 medium-sized breads per hour in an automated production process using the sponge method (heavy bread method).

#### Rice cake line

Hygienic equipment equipped with color sorter and wind force sorter have been producing the products with deep flavor and chewy texture by adopting the traditional shiru style double glazing system.

#### Fish cake line

All production processes including mixing, molding, processing and packaging are automated and operated compliant to HACCP system.

#### seaweed line

We have been certified with FSSC22000 and HACCP for securing the quality management system, and 1: 1 quality control is achieved by securing the designated water seaweed factory.

#### Kimchi line

We put various seasonings and naturally aged salted seafood in domestic cabbage to produce with the best fermentation aging process in 65 million meals a day (60 tons).

#### Deep-Fried foods line

We are producing health-oriented products through the use of transfree oil, and maximizing the convenience of cooking and standardizing the quality with semi-finished products.

#### Starch Jelly /Egg line

We have the first automation system for Starch Jelly / Egg processing facility in Korea and produce 5 tons of jelly product and 8 tons of egg product.

#### Fresh Food line

The automatic and semiautomatic packing machine was used to enhance hygiene, and using tray and nitrogen filling to improve freshness of the product.





Researchers are so selective about our products as if they were not our own.

By doing so, anyone can trust our food to be safe and fresh.

- Hyun Uk Kim, OURHOME researcher -

## Valuable Passion

We have been recognized both locally and abroad as trustworthy company with high level of analysis capabilities as being selected for the first time in the food and beverage industry by various government and public organizations including the Korean Agency for Technology and Standards under the Ministry of Trade, Industry and Energy, the National Agricultural Products Quality Management Service under the Ministry of Agriculture, Food and Rural Affairs and the National Institute of Environmental Research under the Ministry of Environment.

Cleaner, fresher and safer.

The passion of OURHOME to do "a little better" means we are not simply satisfied to have been the No. 1 in the industry for the past 30 years.

Our passion improves the health of our customers





## Creating exclusive tastes

### Developing high-value hit products

Based on 20 years of R&D experience, the OURHOME R&D Institute is researching comprehensive food products in diverse areas like food service, food ingredients and export items.

In addition, we have the highest level of analytical testing infrastructure, which is recognized domestically and internationally. We carry out quality control, hazard analysis and genetic testing from the raw material level through all distribution channels.

OURHOME Food Research Institute is doing its best to provide food that can be eaten safely at any time.





Food testing laboratory Institute for investigating Norovirus

병 - 반에 옷을 걸었기관 지원시

ARPORESSORE.



KOLAS Rice and brown rice varieties inspection agency

#### **Analysis Bureau**

- State-of-the-art analytical equipment and skilled professionals quickly and accurately manage food safety scientifically.
- It is the first in the industry to be recognized as an internationally accredited testing laboratory and was designated as a Norovirus testing laboratory, ensuring high reliability and analytical power accredited both locally and internationally.
- It leads the field of food analysis through new technology development.

### Internationally Certified Analytical Technology and Systems

- Designated by the KFDA as a livestock products testing and inspection agency (2012)
- Recognized as a private enterprise's first authorized Norovirus inspection agency (2010)
- Designated as a Food Testing and Inspection Agency for the Korea Food and Drug Administration (KFDA) (2010)
- Designated as the first internationally authorized testing laboratory in the industry (2003)
- It has more than 500 kinds of precision chemical analysis equipment, such as the HPLC, LC-MS/MS, GC, GC-MS, GC-MS/ MS, mercury analyzer and ICP
- DNA analysis using RT-PCR, Sequencing, etc.
- Foreign Material Identification using the FT-IR and Stereoscopic Microscope



- Pesticide residue inspection of agricultural products
- Heavy metal inspection of aquatic products
- Processed food preservative inspection
- Food material microbial inspection
- Manufacturing plant environmental inspection
- Manufacturing product collection inspection during distribution
- Expiration date setting experiment
- Nutritional analysis
- Functional component analysis
- Norovirus testing in underground water
- Menu food poisoning test
- Water purifier and water quality inspection
- Food poisoning cause investigation
- Restaurant business environment and personal hygiene
- inspectionMenu food poisoning test
- Claim cause investigation
- Ice safety inspection
- Claim cause investigation

**R&D** Institute

- We study processing technology to create the best taste from raw materials to ingredients, products and technology.
- We conduct customized research for each generation to develop foods that can give our customers health and pleasure.

#### ■ R&D Infra

#### Research Manpower and Research Sector

- 100 researchers who develop core technologies and products
- R&D institutes with 3940 integrated research fields

#### Open R&D

- R&D Network in Korea: Top Korean universities and government agencies
- Global R&D Network: NIZO (the Netherlands), OSU (USA), Frontier Food Technology Research Institute (Japan) etc.



#### **R&D FIELD**

#### ■ Ingredients · Materials

 Taste materials, low salt materials, fermentation materials, antibacterial materials, lactobacillus materials, Cheese material, etc.

#### ■ Product

### Product development of delicious and

convenient foods.

 Sauce, meat processing, kimchi, noodles, rice cakes, HMR (Home Meal Replacement), fried foods, soup/broth/stew fast food, etc.

### Customized products emphasizing nutrition & health

- Customized health food for the silver generation
- Customized nourishing foods for infants/children

#### Glocalization of Korean traditional foods

• Exports to Vietnam, China, the US etc.

#### ■ Technology

#### For the life

- Low salt, Low sugar, Gluten free
- Freeze-drying technology, mass production technology, HALAL product production technology

#### For the Life

- Probiotics
- Personalized Food
- Antibiotics

#### **OUR INNOVATION**

#### Pioneering the first HMR market in Korea

Korean food HMR, a combination of homemade taste and convenience; Glocalization to share Korean flavors with the world

#### Researching 3 Core Materials

Researching the materials that reproduce the flavors created by a chef, including natural low salt materials originated from natural food and live fermented lactobasillus, which is good for your health

#### Nutrition Through the Life Cycle

Development of functional foods for the silver generation and products for children's healthy and safe eating habits

#### **Quality & Safety**

Research on technology for maintaining freshness in fresh foods and on logistics and distribution simulation

Resources

ONA(Ourhome Nutritionist Academy), which





### People who make Korea healthy

Responsibility for the safety and hygiene of OURHOME personnel is not taken for granted. No matter how proficient professionals are, people need a system to work with pride in order to show their real abilities.

Under the management philosophy of fostering professional talents with challenges and passions, trainees are brought up to realize their talents with passion and expertise in the best academy in each sector of product development, technology research, analytical testing, safety and planning.

#### Human Resources Development System

#### OSA(Ourhome Service Academy)

Service Academy (OSA): Customer Satisfaction Management is our top priority, and our service expertise and competence are cultivated for all employees to achieve the highest level of customer satisfaction. In order to nurture a service professional with a thorough service mentality, the academy is operated not only in theory but by a practical and thorough field-oriented training course.

OURHOME runs a variety of educational programs to nurture the best talents in the industry.

#### ONA(Ourhome Nutritionist Academy)

The ONA emphasizes on-site responsibilities to provide the best quality and services to the customers. It is aimed to develop store managers with job competencies. The ONA education provides systematic and specialized education for each position and contributes to the development of key talents in the food service industry.

#### OCA(Ourhome Culinary Academy)

aims to cultivate the best cooking experts in Korea, has built a specialized education program. High quality cooking education is being provided by the best cooking instructors. In particular, we operate the "Cooking Certification Scheme," which is an in-house qualification system related to cooking for the first time in Korea. We improve the cooking skills of chefs through the cafeteria cooking training course to cultivate EXPERTS, and an in-depth, themed training course to cultivate MASTERS.

### Human Resources Development Infrastructure

#### **Learning Center**

The Learning Center, located in Yeoksam-dong, Seoul, with a capacity of 80 seats, continues to operate the ONA(Ourhome Nutritionist Academy) and OSA(Ourhome Service Academy) throughout the year as a specialized training facility for employees' leadership, job knowledge and humanity cultivation.

### OCA (Ourhome Culinary Academy)

to cultivate top-notch human resources.

OURHOME has invested heavily in a professional education infrastructure

The OCA, Korea's premier culinary and education facilities located in Yongin and Yangsan, are equipped with a demo kitchen for cooking and the latest AV equipment for theoretical education (60 seats in total). Cooking practice room for culinary training is up to 40 people.

#### Jisoowon

OURHOME's core human resources development center embodies the founder's management philosophy that the talent is the future of the corporation. Located in Jumunjin, Gangwon-do and in Yongin, Gyeonggi-do, each center provides our employees with unrivaled support and growth opportunities through cutting-edge equipment, diverse subsidiary facilities and excellent education programs.







#### Giving the joy of sharing

Since the foundation of OURHOME Volunteer Group, made by employees' voluntary participation, in 2007, it has regularly visited needy neighborhoods such as nursing homes, daycare centers and facilities for the disabled to share happiness through various volunteer activities.



#### Leading in supplying our agricultural products

In July 2016, we signed a business agreement with the Ministry of Agriculture, Food and Rural Affairs to extend the use of GAP (Good Agricultural Practices), and released the premium Korean rice private brand (PB), 'Korean Bapsim.' In addition, we supply excellent agricultural products that have been subjected to strict GAP certification to OURHOME food service businesses, and are striving to supply safe and quality domestic agricultural products.

# We dream of "happiness in being together"

The happy world OURHOME dreams of is a society that grows with our neighbors and communities.

We will do our best to fulfill our social roles and responsibilities in order to make the world happier and more prosperous under the value of sharing and win-win management



We support the growth of promising hospitality and food service providers through OURHOME own incubating services, which include expanded operation of customized ingredients, development of new menus, and provision of logistics infrastructure. In addition, we share with our partner businesses a high degree of know-how and experiences for over 30 years through regular operation of Total Food Service Academy and TFS site and practice knowledge sharing.





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FOOD EMPIRE

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BABIDABIDA

changwon hanmaeum hospital

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